



**TBRONA 17 Convention Report**  
**February 18, 2017**  
**Regional Service Conference**  
**San Antonio, TX**

Thank you all for attending and making what we felt was a very successful convention. The Texas Tri-County Area was proud to host and we hope we made you feel at home.

**Programming – Perry H.**

- Overall, we did not hear of any complaints about the workshops or format. We did have to rearrange some things last minute to better accommodate the hotel's ability to flip the ballroom on Saturday.
- All 3 main speaker meetings were well attended, as well as, the midnight speaker meetings.
  - Friday night we had around 400 attending
  - Saturday was over 525 (because that was the number of chairs in the room and people were standing)
  - Sunday was approximately 250-300
- The marathon meetings were not very well attended (I had several questions about that from people). The issue (I believe) was that the room was very far away from everything else at the convention, but that was unavoidable.

**Entertainment – Dennis W.**

- The Friday night dance had a larger crowd than I have seen at previous dances and the DJ rocked!
- Saturday's night talent show was well attended and had more talent signing-up than expected.
  - On Saturday, the speaker meeting ran long and cut into the talent show timeslot of 10-12. Dennis the Entertainment chair admitted that he could have done better with time management. The plans were always to have the midnight speaker for Saturday in the ballroom. Of course, this was all miss-communicated to housekeeping who insisted on cleaning up around midnight. The midnight speaker was moved to the marathon meeting room.

**Registration – Celine H.**

- Our registration chair did a great job having the booth filled with volunteers. I never saw long lines as they were very efficient in getting people through.
- We had issue with cash registers, in which we had no keys. Celine did a master reboot of both machines and reprogrammed them. However, this meant we could not do an X or Z.
- In Celine's own words:
  - Registration was a huge success! We had 94 Pre-Registrations (24 were early bird registrations), 80 Regular Registrations for a total of 174 Registrations going into the convention! There were 350 registration bags ordered and all were gone Saturday by 1:30. We continued to sell registrations or accept donations until 4:00 and had roughly 450 total.

- Banquet tickets were sold out (on Friday) as well for a total of 150 banquet tickets sold.
- 
- ILS,
- Celine H.

**Merchandise – Steve P.**

- Steve did a great job holding down the merchandise booth with very large crowds at times.
- We sold out of mugs, hats, and ladies blue shirts on Friday, and very nearly sold out of everything by end of weekend. Merchandise was in such demand we sold left over Serenity Keep shirts.

**Hospitality – Lanelle H.**

- The hospitality suite was kept stocked and full of people (from what I saw). Lanelle had plenty of people help clean and keep everything straight.
- I want to thank the smaller areas and groups that donated their time, energy, and food.

**Serenity Keepers – Doug S.**

- Throughout the day, I felt the Serenity Keepers did an excellent job. They were always around when I needed them.
- More Serenity Keepers were needed on Saturday night, we had two issues. First, during the banquet we had people sneaking their tickets outside to give to other people and having them enter the banquet. They told the Serenity Keeper at the door (who took ticket stubs) that they had stepped out to smoke or go to bathroom. The second, was that we had requested seating for 500, the set-up sheet I received from the hotel showed 450 (I missed that), but only seating for 400 was set-up. We had people try to pull extra chairs from the Staff Only area, which were pre-arranged for other hotel events. In all, we got an extra 125 chairs from the hotel for a charge of \$150.

**Public Information – Paul S. and David A.**

- TTCANA's PI chair, David A., set up a PI table and the area supplied pamphlets, meetings schedules, and newsletters.
- Thank you to Region's PI chair, Paul S., for bring more PI materials and the newcomer survival packages that we gave away Saturday night.

**H&I – Michelle H. and Kathy M.**

- Thank you to Region's and TTCANA area's H&I chairs for volunteering to do an H&I workshop together.
- TDCJ Inmate speaker was probably one of the most powerful workshops. Although we must have gotten the only quiet inmate in Texas.

**Treasurer – Jesi K.**

- While we have not finished with all the book-keeping, here is a current break-down.
- This is not in order per the account – we were never in the red.

Category	Paid	Deposit	Total
June starting balance			\$ 23,001.91
TBRCNA16 Convention Proceeds	\$ 11,560.61		\$ 11,441.30
TBRCNA16 PO Box	\$ 22.95		\$ 11,418.35
TBRCNA16 Convention Expense	\$ 1,441.30		\$ 9,977.05
Early Bird (minus printing cost)		\$ 122.40	\$ 10,099.45
Precon Shirts	\$ 1,107.94		\$ 8,991.51
Precon Printing	\$ 296.42		\$ 8,695.09
Speaker Travel	\$ 1,104.50		\$ 7,590.59
Reported Shirt Sales		\$ 1,658.64	\$ 9,249.23
Precon Registrations at Events		\$ 819.95	\$ 10,069.18
Donations at Events (auctions)		\$ 1,532.25	\$ 11,601.43
Online Sales (registration, banquet, merchandise)		\$ 6,223.24	\$ 17,824.67
Hotel (Food and Staff Rooms)	\$ 9,652.05		\$ 8,172.62
Merch	\$ 7,016.23		\$ 1,156.39
Convention Supplies and Misc	\$ 1,130.65		\$ 25.74
Radio Rental	\$ 493.62		\$ (467.88)
DJ Audio	\$ 900.00		\$ (1,367.88)
Refunds	\$ 25.00		\$ (1,392.88)
Cash Sales at Convention		\$ 11,213.84	\$ 9,820.96
Square Sales at Convention		\$ 8,672.99	\$ 18,493.95
Credit		\$ 100.57	\$ 18,594.52
			<b>\$ 18,594.52</b>

#### Facilitator – Shelby T.

- Overall, I thought the convention was a great success minus the 3 issues (banquet, chairs, and talent show)
- The convention committee did a great job in all their assigned duties.
- On several occasions, we had to reach out to the CAC due to hotel issues and Monika, Allen, and Randy was there for us. Thank you, Randy, for helping to fold shirts on Friday.
- There were things that could have been better. It has been said to me, even by my own committee members that they felt communication was lacking. All I can do is apologize for that and say that I am really a man of few words 😊 Honestly, when things are going well I do not communicate. However, I believe that as people have found, when there were issues, I reached out immediately.
  - Example: when the hotel wanted to take rooms due to low reservations at 30 days prior, I spoke with Allen, Monika, and Randy.
  - I needed to get a 3<sup>rd</sup> bid on A/V, I contacted Allen and many people helped at ECNA. To clarify, we already had spoken to hotel and the DJ was willing to do A/V. We did not wait until last month.
  - When the hotel wanted to charge us for extra chairs, I immediately asked Randy her advice at the convention.
- We could have used more of everything – convention bags, merchandise, etc. I had gotten all the total sales from TBRCNA16 and added 10% to that for TBRCNA17 convention.
- Lastly, I want to thank RSC for giving me this opportunity to grow in NA service and if anyone feels that they should be an apology for anything I personally have done ... I apologize!!!!